INTEGRATED COLMERY DELIVERY VIDEO TRANSCRIPT

Integrated Colmery Delivery: Using Agile in a Virtual Environment.

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Title: In March 2020, Integrated Colmery Delivery shifted to a completely virtual Agile planning and delivery approach

Title: Riley Ross, colmery PIO OI&T Lead, U.S. Dept. of Veterans Affairs

Riley Ross: My introduction to Agile came at the same time as my introduction to really the concept of project management, so it is hard for me to separate out good project management from Agile delivery. They're one and the same to me.

Title: Shana Dixon, Colmery J-Rules Product Owner, U.S. Dept. of Veterans Affairs

Shana Dixon: The Agile method has changed the way the work is done because of the SAFe Framework.

Shana Dixon: It's allowed us to focus on specific functionality goals built within our program increments and it also has allowed us as a business, and the technical teams, to focus on key objectives within specific sprints.

Title: Judy Cecchetti, IT Specialist, ACOE Coaching Team, U.S. Dept. of Veterans Affairs

Judy Cecchetti: Being able to deliver faster, being able to deliver what the customer wants... that's key because that's going to allow the perception of the Veteran to change and to see, and be able to lean on the Veterans Administration as a huge support to them.

Title: Shamik Desai, Colmery Deputy Project Manager, U.S. Dept. of Veterans Affairs

Shamik Desai: I've used an Agile Framework in very many environments. And what i think is special here, is the level of acceptance to that framework that we're seeing. In a lot of other agencies we see a lot of resistance to Agile and they may take pieces of Agile and leave some of the other pieces of Agile that they don't really like.

Shamik Desai: This results in like a bit of a mishmash of iterative waterfall type of deliveries and you lose a lot of the magic of of Agile when you do that.

Riley Ross: To have the entire life cycle be, especially the PI Planning session be completely virtual, with no in-person contact to meet or to get a roundtable to write requirements or anything like that, it's very hard to imagine that being done seamlessly and flawlessly in a completely virtual environment.

Judy Cecchetti: Would we all prefer to use a an in-person event to get this work done? Of course we would. But that said, the virtual events can be successful and Colmery has proven that to be the case.

Shamik Desai: The Colmery project has excelled shifting to virtual because we had a strong foundation built on how we were going to run the SAFe Agile Framework, prior to moving to virtual.

Riley Ross: I would say, both as an observer and as a participant, that the transition from an office setting to a virtual setting for the Colmery project has been extremely successful.

Shana Dixon: Because we've established a rapport with the Accenture team, it made the transition from in-person to virtual easy because we all have that one goal and that is to serve the veterans.

Judy Cecchetti: It's exciting when you see it within your own organization,that it's being done, because that means then it can be done across the enterprise.